



**Attention Submitters and Providers of Electronic Claim Submissions**  
**Processing Fee-For-Service Claims Containing Missing, Invalid, or Incorrect Billing NPIs**

Molina continues to receive electronic claims populated with a billing NPI that is missing, invalid or not linked properly with the provider's legacy Louisiana Medicaid 7-digit provider number on the Medicaid Provider file. These claims are processed and denied, but cannot be posted to the provider's RA as the system is unable to properly identify the billing provider. Since the billing provider will not see these claims on the online proprietary RA or on the 835 electronic Remittance Advice transaction, Submitters need to identify these claims for providers. A report, the CP-DENY-999, is posted weekly and is available only to **EDI Submitters**. It is located on the secure portal of the Louisiana Medicaid web site, [www.lamedicaid.com](http://www.lamedicaid.com), and identifies these claims. Only enrolled Submitters have access to this report, and Submitters must be registered on the Louisiana Medicaid website, [www.lamedicaid.com](http://www.lamedicaid.com), using their submitter ID number to access this application. Submitters should check this report frequently, especially if providers complain about missing or unprocessed claims. Refer to Appendix B Section 9.5 in the EDI General Companion Guide for an example of the report. The Companion Guide is found on [www.lamedicaid.com](http://www.lamedicaid.com) under HIPAA Information Center.